

You will learn:

- How do age categories function,
- How to configure age categories ,

ATTENTION! Function available only for KWHotel Pro 0.47. Requires the newest version of KWHotel Booking Engine.

The manual includes:

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1. Describing how age categories function in KWHotel Booking Engine

What are age categories?

Age categories allow you to insert up to three additional groups of people / pets / units can should be included in the online reservation.

Exemplary configuration:

A)

Category 1 --> Children aged 0-6

Category 2 --> Children aged 7-13

Category 3 --> Children aged 14-17

B)

Category 1 --> Children

Category 2 --> Dogs

Category 3 --> Cats

As you may see, KWHotel allows for any configuration. Apart from people or pets, you may include an extra bed as well. Information is then downloaded to KWHotel Pro and placed in the corresponding age categories in a reservation window.

ATTENTION! Age categories are not downloaded from KWHotel Pro. You need to double check if both KWHotel Booking Engine and KWHotel Pro have the same age categories created. More information in this regard can be found in the second part of this manual.

Age categories and vacancies

The first age category is not taken into account when calculating room availability. This is due to an assumption that infants are the most commonly created first age category type.

What does it mean? No matter how the first age group is named, customer will be able to assign any amount to this age category (i.e. 6 infants). The amount of available rooms will be calculated based on the total amount of adults and second age category people and third age category people.

Example:

In the term that is searched by our visitor, there are only two vacant Double rooms.

Our customer selected that he wants to make a reservation for:

- 3 adults
- 2 infants (the first age category))
- 1 child aged 7-13 (the second age category)

In such case the system will check availability for 4 people (3 adults and 1 child from the second age category). The amount of infants will be ignored.

The final search result will be positive – our guest will be able to book two Double rooms, despite the presence of 6 people who wish to arrive.

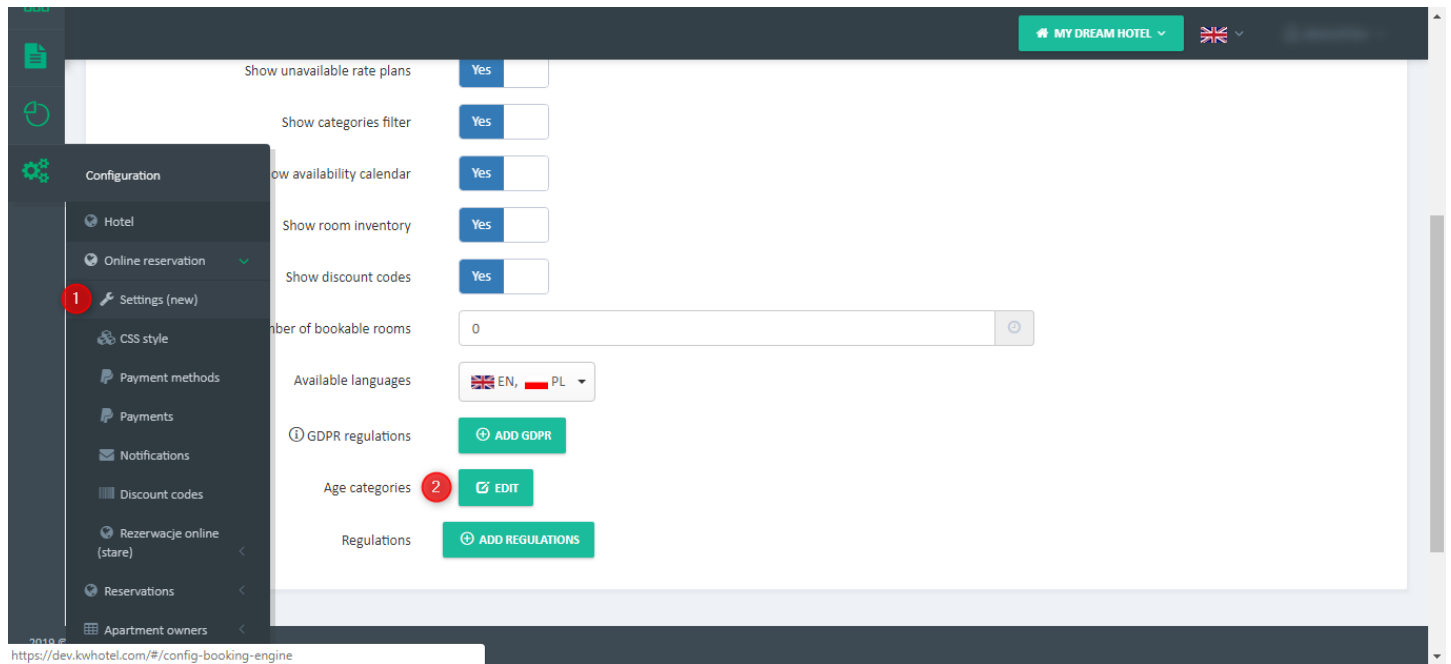
2. Configuring age categories in the KWHotel Booking Engine

Configuring age categories requires access to administrator's panel, located in <https://dev.kwhotel.com/#/login>.

Having logged in, please proceed as follows:

Step 1. Go to Configuration > Online reservation > Settings (new).

Step 2. Press the "Edit" button, located next to the "Age categories".



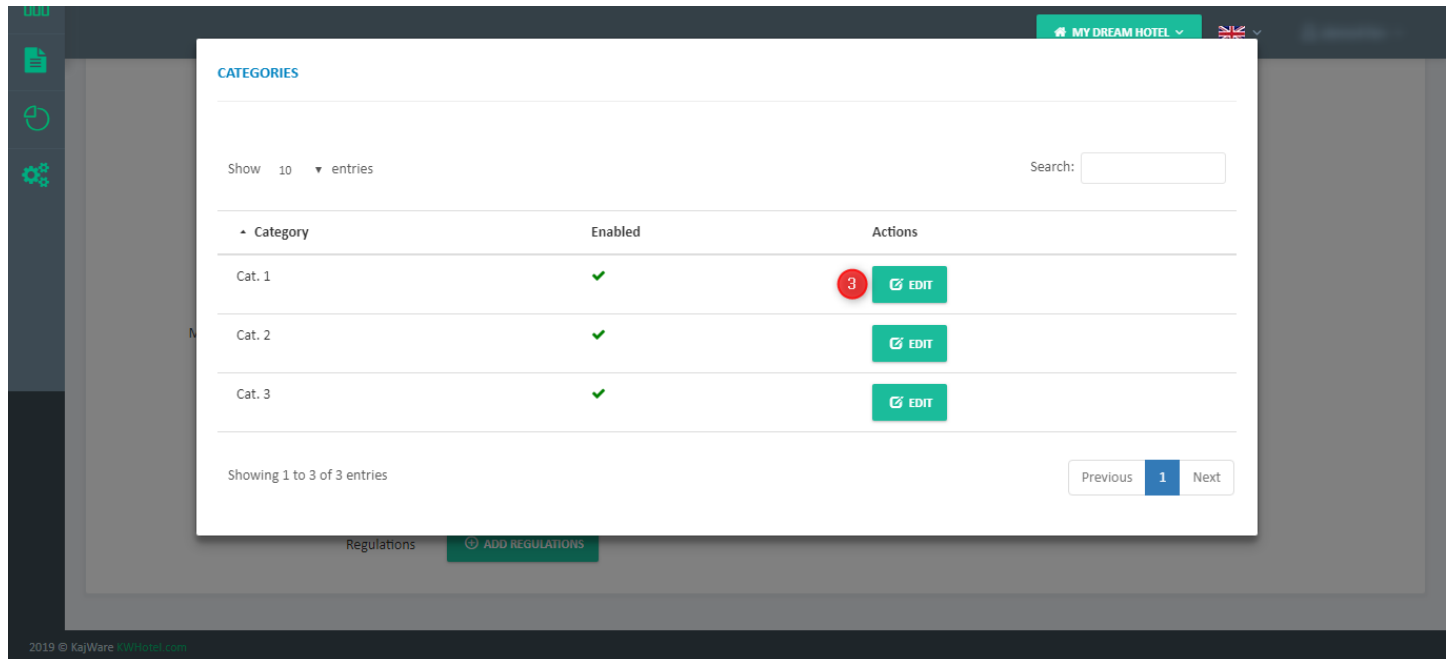
The newly opened window consists of the following elements:

Category – this column displays 3 age categories which can be activated in your KWHotel Booking Engine.

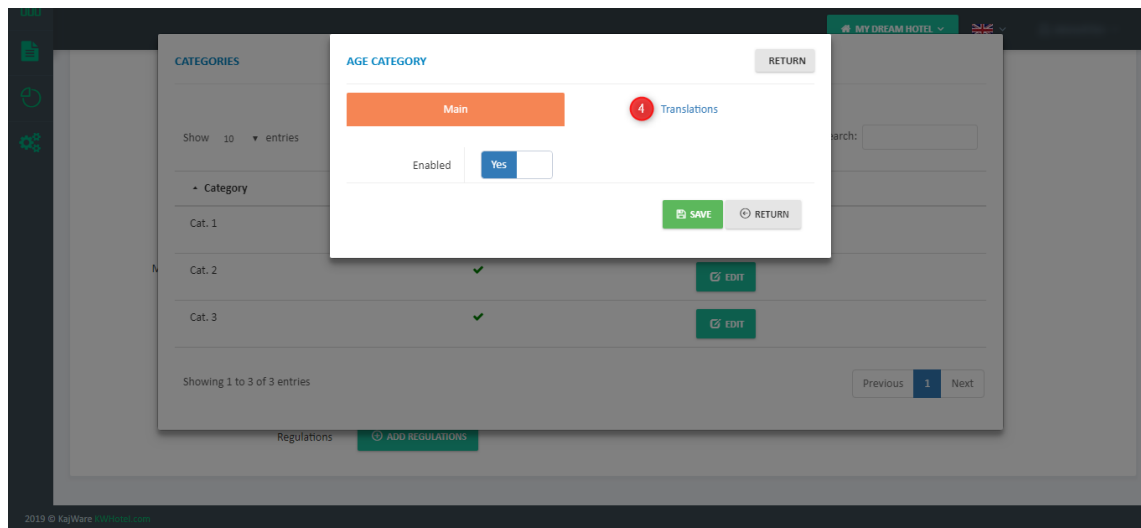
Enabled – in this column you may check which age categories are active. They are highlighted with a green icon.

Actions – in this column you may edit each of the categories.

Step 3. Press the "Edit" button for the age category you wish to use.

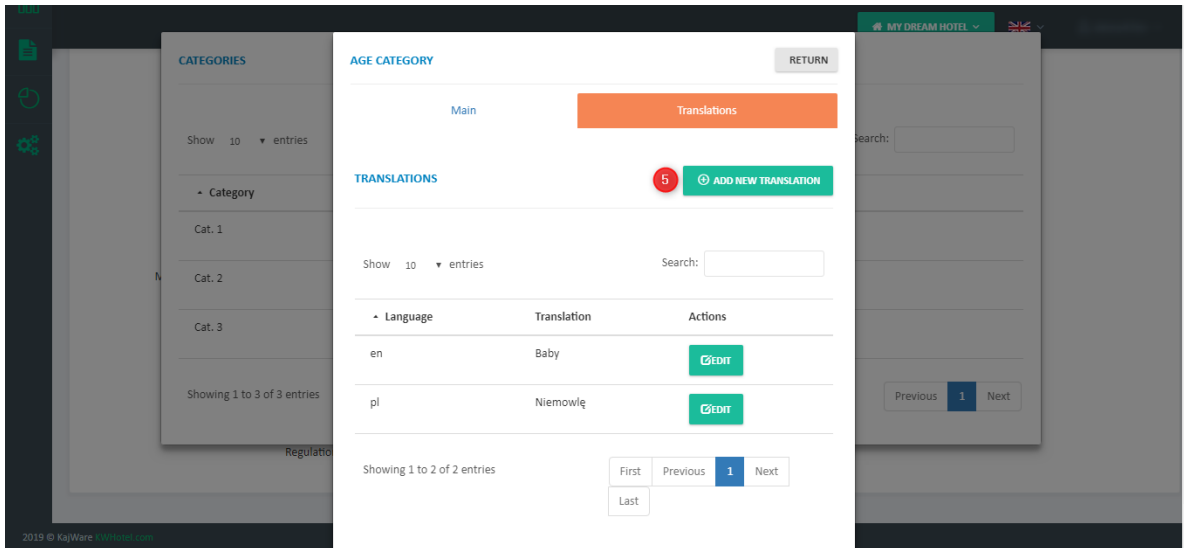


Step 4. Proceed to the "Translations" tab.



Before you activate the given age category, it is required to create its name in every language you use in the KWHotel Booking Engine.

Step 5. Press the "Add new translation" button.

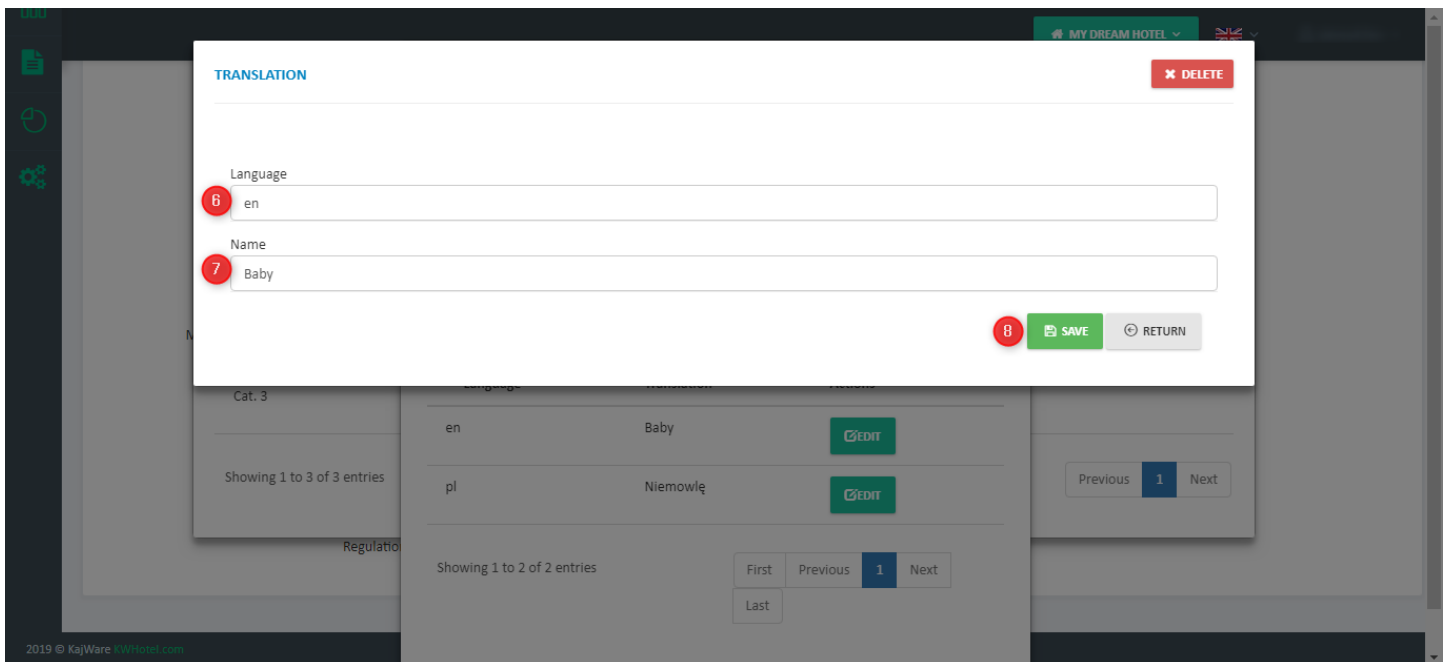


Step 6. In the "Language" tab insert the language abbreviation (for example pl, en, fr, de, it, ru, ua, gr).

ATTENTION! The system accepts only the lower case letters. Typing languages such as "EN" or "PL" will not be taken into account by the KWHotel Booking Engine.

Step 7. In the "Name" field type the name of age category. It will be displayed in the KWHotel Booking Engine.

Step 8. Press the „Save” button.

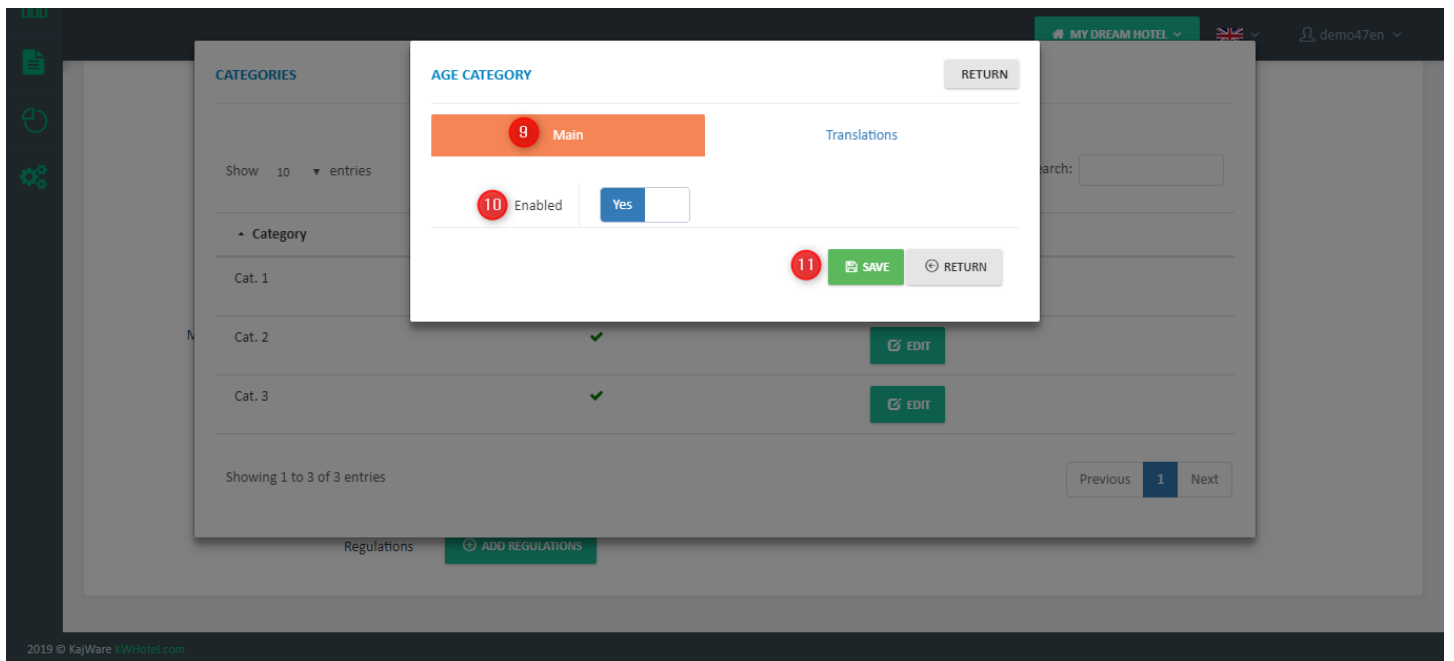


Repeat steps 5-8 for each language you wish to use with this age category.

Step 9. Proceed to the "Main" tab.

Step 10. Switch age category to enabled.

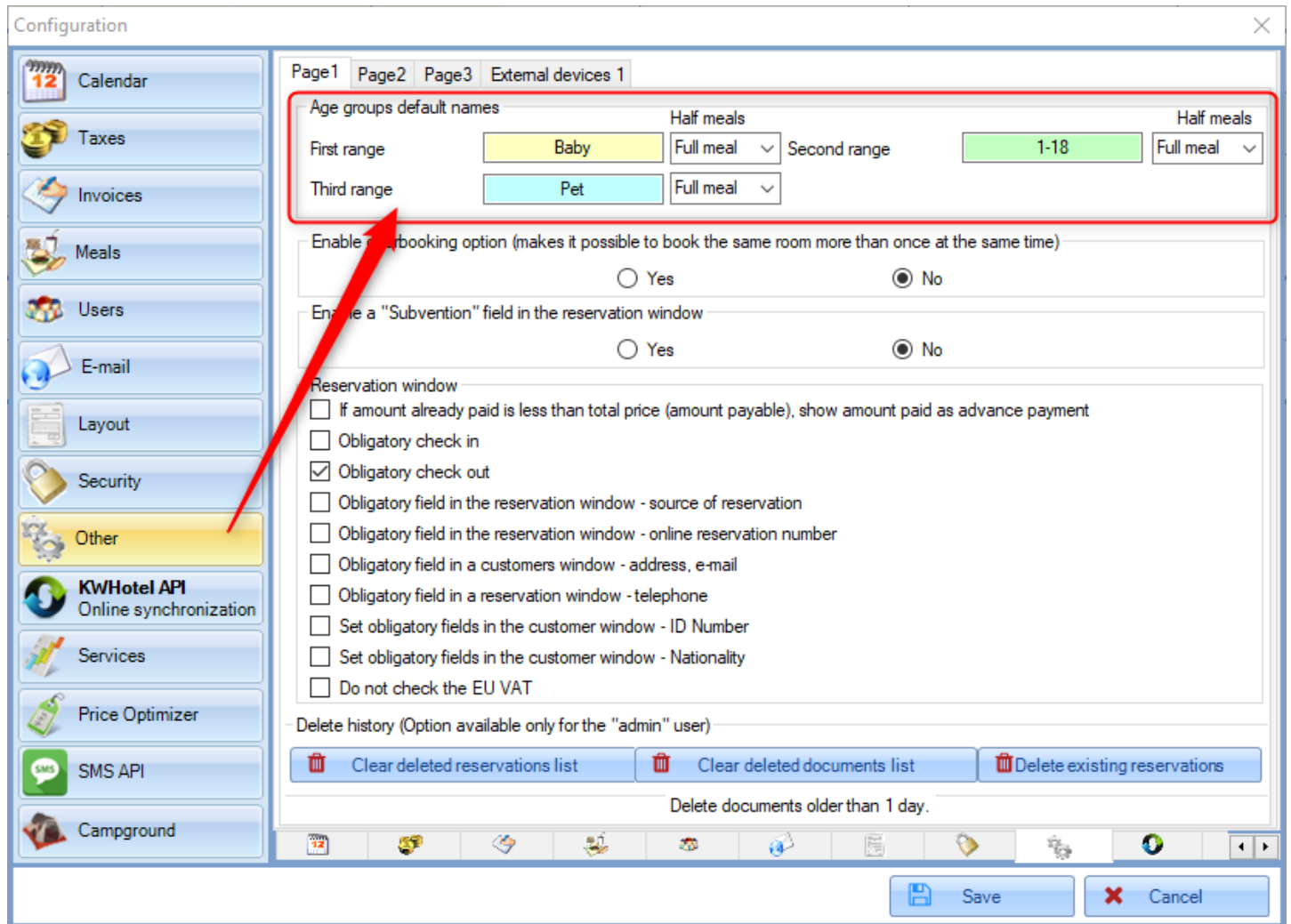
Step 11. Press the "Save" button.



If you would like to use the two remaining age categories, please repeat steps 3-11 for them.

3. Configuring age categories in the KWHotel Pro

Age category configuration is available **Tools > Configuration > Other**.



Do you have any questions?

Feel free to contact us!

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